



THE UNIVERSITY OF
MISSISSIPPI

University Ombuds

318 Trent Lott Leadership Institute

ombuds@olemiss.edu | (662) 915-1537 | ombuds.olemiss.edu

The University Ombuds serves the University of Mississippi Community by providing a confidential and off-the-record place for faculty, staff, and graduate students to discuss and obtain assistance with a wide range of concerns that affect the campus environment. Operating in accordance with the Code of Ethics and Standards of Practice of the International Ombudsman Association, and operating independently of the formal University structure and both formal campus investigative and adjudicative processes, we are dedicated to promoting a positive and harmonious campus environment, serving as an advocate for campus-wide fairness, and providing assistance to all members of the University Community so that we may all live up to the ideals set forth in the Creed.

THE OMBUDS:

- Serves as a safe and confidential place to share concerns and ask questions
- Assists with problem-solving
- Provides help with understanding University policies and procedures
- Addresses issues of bullying and incivility
- Provides information on other campus resources

THE OMBUDS DOES:

- Listen attentively to concerns and recommendations
- Help identify a range of resolution options
- Mediate disputes and facilitate communication
- Make referrals to other sources of assistance
- Advocate for fairness, equity, inclusion, and a healthy campus environment

THE OMBUDS DOESN'T:

- Serve as an advocate or judge
- Take sides in a dispute
- Offer legal advice
- Provide counseling services
- Tell anyone what they should do
- Participate in any formal grievance or legal process
- Serve to put the University on notice
- Handle academic complaints, such as grade appeals

For more information about our services and hours, visit our webpage: ombuds.olemiss.edu

To schedule an appointment, please call **Extension 1537**, e-mail ombuds@olemiss.edu, or stop by 318 Trent Lott Leadership Institute. Drop in appointments are accommodated when possible.

E-mail is not a secure form of communication. To ensure your confidentiality, if you send e-mail or leave a voicemail message, please do not include any confidential information in your message.

UNIVERSITY OMBUDS' OFFICE

318 Trent Lott Leadership Institute, P.O. Box 1848 | University, MS 38677-1848 | (662) 915-1537 | ombuds@olemiss.edu | ombuds.olemiss.edu