The Ombuds serves the University of Mississippi Community by providing a confidential and off-the-record place for faculty, staff, and graduate students to discuss and obtain assistance with a wide range of issues that affect the Campus. We advocate for fairness and equity and provide assistance to the University Community so that we may all live up to the ideals set forth in the Creed. We operate in accordance with the Code of Ethics and Standards of Practice of the International Ombudsman Association, and we work independently of the formal University structure and campus investigative and adjudicative process. We are dedicated to promoting a positive and harmonious campus environment.

**SUGGESTIONS • CONCERNS • PROBLEMS • DISPUTES**

**NOT SURE WHO CAN HELP? THE OMBUDS CAN!**

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**THE OMBUDS**

- Serves faculty, staff and graduate Students
- Provides a safe and confidential place to share concerns and ask questions
- Assists with problem-solving
- Provides help with understanding University policies and procedures
- Addresses issues of bullying and incivility
- Provides information on other campus resources

**THE OMBUDS DOES**

- Listen attentively to concerns and recommendations
- Help identify a range of resolution options
- Mediate disputes and facilitate communication
- Make referrals to other sources of assistance
- Advocate for fairness, equity, inclusion, and a healthy campus environment

**THE OMBUDS DOESN’T**

- Serve as an advocate or judge
- Take sides in a dispute
- Offer legal advice
- Provide counseling services
- Tell anyone what they should do
- Participate in any formal grievance or legal process
- Serve to put the University on notice
- Handle academic complaints, such as grade appeals

For more information about our services and hours, visit our webpage: ombuds.olemiss.edu

To schedule an appointment, please call Extension 1537, e-mail ombuds@olemiss.edu, or stop by 318 Trent Lott Leadership Institute. Drop in appointments are accommodated when possible.

*E-mail is not a secure form of communication. To ensure your confidentiality, if you send e-mail or leave a voicemail message, please do not include any confidential information in your message.*