



UNIVERSITY OMBUDS

SUGGESTIONS • CONCERNS • PROBLEMS • DISPUTES

NOT SURE WHO CAN HELP? THE OMBUDS CAN!

The Ombuds serves the University of Mississippi Community by providing a confidential and off-the-record place for faculty, staff, and graduate students to discuss and obtain assistance with a wide range of issues that affect the Campus. We advocate for fairness and equity and provide assistance to the University Community so that we may all live up to the ideals set forth in the Creed. We operate in accordance with the Code of Ethics and Standards of Practice of the International Ombudsman Association, and we work independently of the formal University structure and campus investigative and adjudicative process. We are dedicated to promoting a positive and harmonious campus environment.

THE OMBUDS

Serves faculty, staff and graduate Students

Provides a safe and confidential place to share concerns and ask questions

Assists with problem-solving

Provides help with understanding University policies and procedures

Addresses issues of bullying and incivility

Provides information on other campus resources

THE OMBUDS DOES

Listen attentively to concerns and recommendations

Help identify a range of resolution options

Mediate disputes and facilitate communication

Make referrals to other sources of assistance

Advocate for fairness, equity, inclusion, and a healthy campus environment

THE OMBUDS DOESN'T

Serve as an advocate or judge

Take sides in a dispute

Offer legal advice

Provide counseling services

Tell anyone what they should do

Participate in any formal grievance or legal process

Serve to put the University on notice

Handle academic complaints, such as grade appeals

For more information about our services and hours, visit our webpage: ombuds.olemiss.edu

To schedule an appointment, please call **Extension 1537**, e-mail ombuds@olemiss.edu, or stop by 318 Trent Lott Leadership Institute. Drop in appointments are accommodated when possible.

E-mail is not a secure form of communication. To ensure your confidentiality, if you send e-mail or leave a voicemail message, please do not include any confidential information in your message.

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